



ELECTRIC
NATION
VEHICLE TO GRID

TELEMATICS TERMS AND CONDITIONS

VERSION 2.0 - REVISED FEBRUARY 2021

The document contains important information for customers regarding the Electric Nation Vehicle to Grid Project.

Please read this in full to ensure you understand the Telematics Terms and Conditions fully.

Further project information can be found at www.electricnation.org.uk and in the FAQ section.

TELEMATICS INFORMATION

Most new cars produce huge amounts of data, and as part of the project we would like to explore how useful this will be in forecasting when vehicles are likely to plug-in and out, and how much energy the car will need. We therefore will fit a device to a port in your car behind the dashboard to capture this data and send it back to the CrowdCharge platform to aid our forecasting and analysis.

Please read the terms carefully to find out more about the data we will collect and how this will be used – and be assured that the data will be closely protected, and as with other reporting from the project – only shared in an anonymised format in final project reports to the project sponsor, Western Power Distribution.

Please be assured CrowdCharge will only use your telematics data as required as part of the Electric Nation Vehicle to Grid Project. We will never sell your data to a third party.



TELEMATICS TERMS AND CONDITIONS

1. I confirm to provide Telematics data as part of the Project.
2. I confirm I will assist CrowdCharge and the telematics installer, LEVL Telematics, when I am asked to have a device installed.
3. I understand this will be collected via a small telematics device that will be installed by LEVL Telematics free of charge. This will not invalidate your vehicle warranty.

Read the Terms and Conditions of the Telematics data collection below:

1. By signing your acceptance of this form, you consent to the processing of your personal data (as described below) by CrowdCharge Ltd and/or sister company, DriveElectric Ltd in the context of the provision of electric vehicle services. CrowdCharge Ltd is the data controller responsible for the processing of your personal data.
2. Access to this data will allow us to better manage our services including to more accurately track your charging patterns and requirements – enabling more advanced techniques to be utilised for controlled charging in accordance with the service you have joined, e.g. Electric Nation Vehicle to Grid Project. These functionalities may include remote collection of information about vehicle state (including ignition, charge state, mileage reading, climate state, current location, and drive state).
3. You understand and agree that to benefit from the use of Telematics information, we need to process some of your personal data, which may include vehicle identification number, speed information, odometer readings, battery use management information, battery charging history, electrical system functions, software version information, safety related data (including information regarding the vehicle's SRS systems, brakes, security, e-brake), data about any issues that could materially impair operation of your vehicle; data about any safety critical issues; data about software and firmware updates, vehicle and drive state data (including the road segment data and current location) and other data to assist in identifying and analysing the performance of the vehicle.
4. We will only use this information as described in this document and in particular to (i) provide the above functionalities, (ii) advise you on important safety-related information, (iii) collect information about your vehicle's performance and provide services related to your vehicle, (iv) collect information about the use of the vehicle in order to better manage our fleet, and (vi), provide services to the vehicle's passengers when applicable.

TELEMATICS TERMS AND CONDITIONS CONTINUED...

5. We maintain administrative, technical and physical safeguards designed to protect the personal data against accidental, unlawful or unauthorized destruction, loss, alteration, access, disclosure or use. We will only retain your personal data for as long as necessary to provide you with the service, unless otherwise authorized by you, or required or authorized by the UK's Data Protection legislation.

6. Subject to this legislation, you may have the right to request access to and receive information about your personal data, update and correct inaccuracies in your personal data, and have the information blocked or deleted, as appropriate. These rights may be limited in some circumstances by local law requirements. You also have the right to withdraw your consent at any time without cost and to access your consent declaration at any time. To exercise your rights or for more information, please contact support@crowd-charge.com

