



ELECTRIC
NATION
VEHICLE TO GRID

EXPRESSION OF INTEREST PROJECT TERMS AND CONDITIONS

VERSION 2.0 - REVISED FEBRUARY 2021

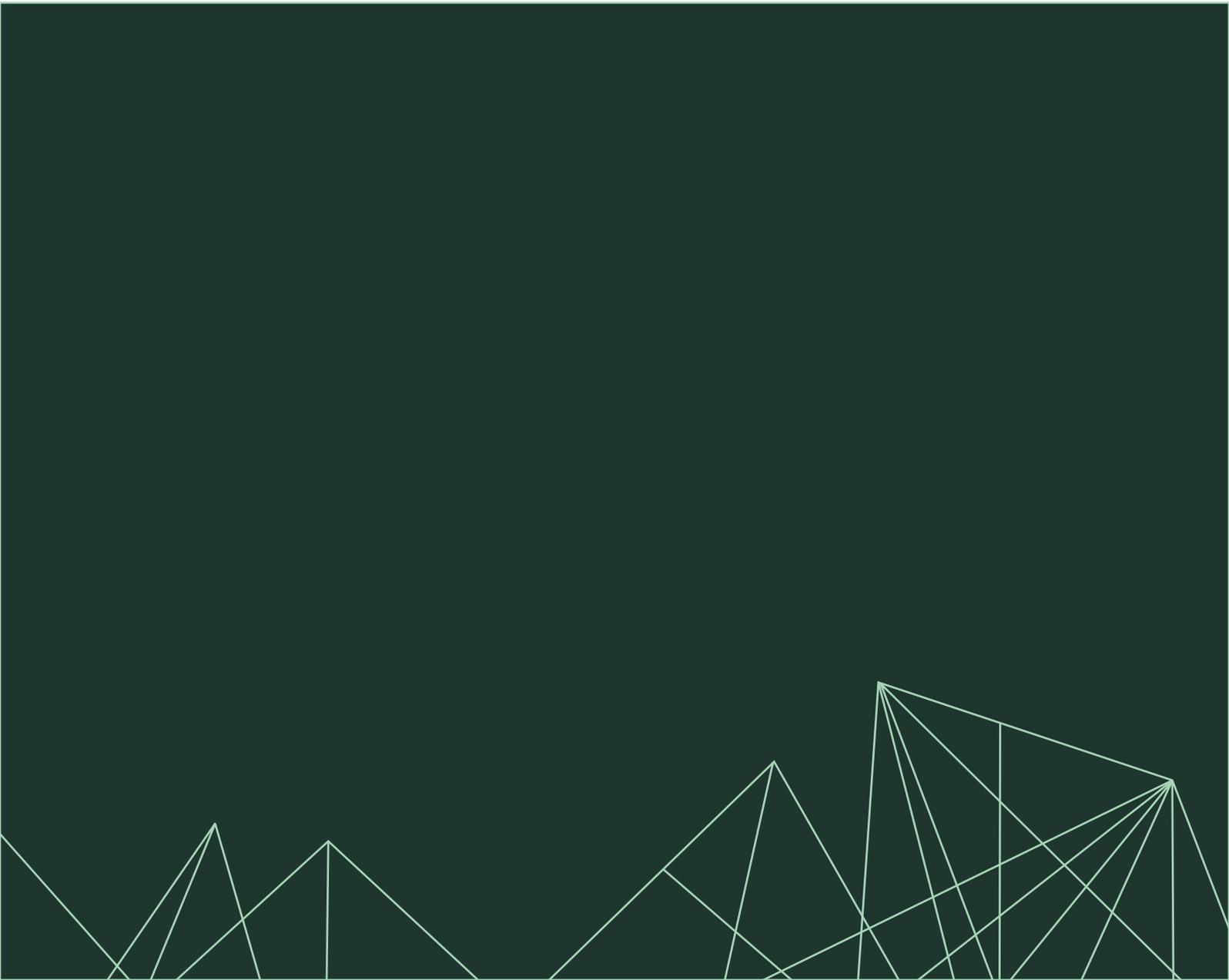
The document contains important information for customers regarding the Electric Nation Vehicle to Grid Project.

Please read this in full to ensure you understand the Project Terms and Conditions which outline your requirements as a Project Participant.

Further project information can be found at www.electricnation.org.uk and in the FAQ section.

GENERAL TERMS AND CONDITIONS

1. This Expression of Interest forms my commitment to participant in The Electric Nation Vehicle to Grid Project (“the Project”).
2. I understand that completing this EOI form does not make me a Project Participant.
3. Completion of this form represents my honest intent to participate in the project, subject to approval by the installer of an installation home web-survey which will assess your domestic electrical layout suitability for the required project hardware e.g. V2G charger
4. I confirm I have read and understood all the information in the [Project Information Document](#).
5. I confirm CrowdCharge has the right to amend any Terms & Conditions of the Project at any point. If the changes are something that will affect you, CrowdCharge will contact you to make you aware of this in a timely manner.



PROJECT PARTICIPANT PARAMETERS

The following Project Participant Parameters detail your minimum requirements that you must uphold for the duration of the trial to remain a Project Participant:

1. From the installation date of the V2G charger, it must be your primary source of charging your EV; this includes in the preparation phase of the customer trial through 2020, before the customer trial begins in June 2021 through to June 2022 (*revised trial dates confirmed in February 2021*).
2. Complete at least 15 full* charge cycles per month to be eligible for the rewards incentive**
3. Minimum completion of 10 full* charge cycles per month to constitute trial participant
4. Use of the CrowdCharge mobile app to manage your charging preferences
5. If I do not meet these Project Participant Parameters, I understand CrowdCharge has the right to remove the charger and charge the appropriate exit fee as detailed below. As project lead, CrowdCharge has the final decision.
6. I understand these Project Participant Parameters and can commit to them.

**A full charge cycle is plugging in an EV and leaving it connected to the V2G charger during the hours of 18:00 through to 05:00 the next day. If the EV is disconnected at any point during this period, it will not count towards your monthly total of full charge cycles.*

***Each eligible participant can earn a reward from the monetary value of £10 per month for the duration of the customer trial.*

Note: *The ability to earn the rewards incentive will commence on the initiation of the customer trial in June 2021 concluding in June 2022 (revised trial dates confirmed in February 2021). If you do not complete 15 charge cycles per month, you will not receive the incentive reward, but will be allowed to remain on the trial assuming you complete the minimum of 10.*

CrowdCharge will consider the effects of COVID-19 lockdown/restrictions on participants daily life and how this affects their participation on the trial on a case by case basis, if required.

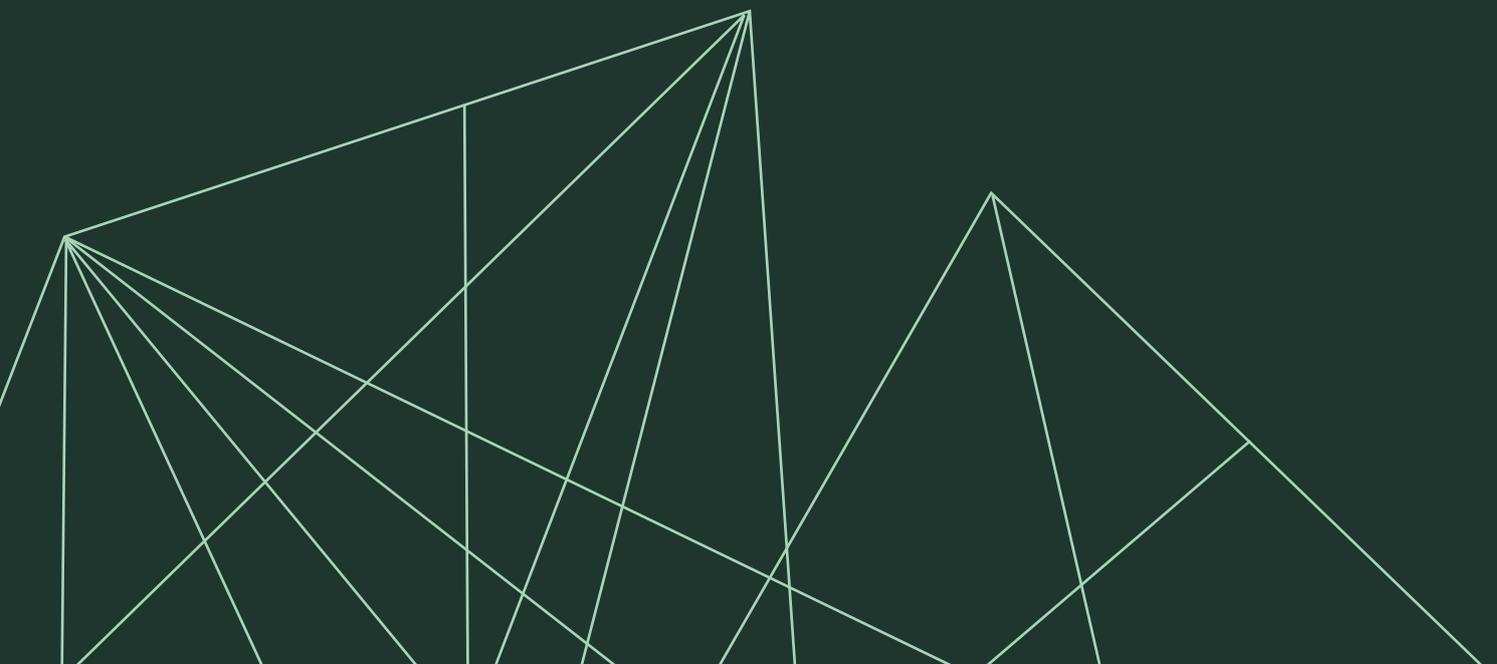
CrowdCharge have the final decision on the number of full charge cycles completed per month through their demand management software platform. If your charger loses communication to the platform these will not count towards your reward total.

PROJECT PARTICIPANT EXIT FEES

I understand I will be charged the following amount as per the projects exit fees if you leave, or are asked to leave due to not meeting the Project's Participant Parameters as detailed above, before the end of the customer trial in June 2022* (*revised trial dates confirmed in February 2021*):

1. If you leave the project trial on or before 31st August 2021 (or within 3-months of trial start date) you will be required to pay an exit fee of £2,000 and the V2G charger will be uninstalled;
2. If you leave the project trial on or before 30th November 2021 (or within 6-months of trial start date) you will be required to pay an exit fee of £1000 and the V2G charger will be uninstalled.
3. If you leave the project trial on or before 28th February 2022 (or within 9-months of trial start date) you will be required to pay an exit fee of £500 and the V2G charger will be uninstalled.
4. If you leave the project trial after 1st March 2022 (or within 10-months or more of trial start date) you will be required to pay an exit fee of £250 and the V2G charger will be uninstalled.
5. If you complete the full trial participant requirements, at the conclusion of the trial at the end of June 2022 you will be eligible to have the ownership of the V2G charger transferred to yourself for a fee of £250, so you will then own the V2G charger.

**The exact amount will be calculated in a tiered format according to the length of time that you participate in the trial, however this could be up to £2000. CrowdCharge will consider the exit fee pricing on a case by case basis; CrowdCharge have the final decision on the exit fee pricing.*



CUSTOMER TRIAL REWARDS

1. I confirm that to receive the minimum reward of the payment value of £10 per month, I must plug my EV in continuously from 1800 to 0500, for a minimum of 15 times per month, starting in June 2021 through to June 2022 (*revised trial dates confirmed in February 2021*).
2. If I disconnect my EV at any point during one of these charge cycles during the customer trial period it will not count towards your monthly charge cycle total.
3. I confirm CrowdCharge have the final decision over approving the total number of full* completed charge cycles per month via their energy demand management platform and this decision is unable to be contested.
4. I confirm I will leave my home WI-FI router switched on at all times, including throughout the night, as this is required to monitor your Project Hardware and record charger cycle data for the monthly total incentive.

**A full charge cycle is plugging in an EV and leaving it connected to the V2G charger during the hours of 18:00 through to 05:00 the next day. If the EV is disconnected at any point during this period, it will not count towards your monthly total of full charge cycles.*

V2G CHARGER HARDWARE

1. I confirm I will be the main user of the V2G charger.
2. I confirm that the EV details I supplied in this application is the main vehicle I will charge at this location, for the duration of the project, with the Project V2G Charger.
3. I understand that if I have a current smart or dumb EV charger installed, this will need to be disconnected for the duration of the trial, to allow for the installation of the Project V2G charger.
4. I confirm I will contact CrowdCharge if I require to re-locate the V2G charger from the original install location to a new property i.e. moving to a new house. CrowdCharge will advise on a Project approved installer who can complete this. The participant will be required to pay this de-installation, and re-installation cost at the new property.

V2G CHARGER INSTALLATION

1. I understand that the electrical suitability of my domestic property is required to be assessed for the installation of the project hardware. This assessment will be completed by one of the project partner installers. You are required to upload electrical information, and photos of your electrical layout for submission. Once you submit this completed EOI form CrowdCharge will pass your information to your project installer and you will be texted a link to the home charger survey.
2. I consent to my personal details including name, contact details & address to be securely transferred to our Project Installation partner who will be in touch via a text message to progress your application.
3. I have emailed, as requested, a full copy of my electricity bill, dated within the last 3 months.
4. I understand that if I currently have an EV chargepoint installed, this will need to be disconnected by the Project's installer to allow for the installation of the V2G charger. This will be disconnected and removed from the wall if necessary, on the same day as the V2G charger installation.



V2G CHARGER OWNERSHIP

1. I accept that CrowdCharge have assigned a V2G charger too me; and I have the right to decline this charger and remove myself from the process.
2. I accept that the V2G charger remains the exclusive property of CrowdCharge for the duration of the trial and CrowdCharge have the absolute right to remove the V2G charger from my property if I do not meet the Project's Participant Parameters as detail above.
3. I confirm I understand that the ownership of the V2G charger will only transfer to me at the end of the customer trial (from June 2022) once I paid the transfer fee of £250.

PROJECT ENERGY SUPPLIER

1. I confirm I am happy for CrowdCharge to assign me to one of the Project's on-board Energy Supplier propositions.
2. I confirm, if required by the Project, I am happy to switch my Energy Supplier to my allocated Project Energy Supplier by May 2021.
3. I consent to my personal data being securely transferred to my allocated Project Energy Supplier to contact you to discuss switching if required.
4. I confirm, if required by the Project, I will switch and/or Procure a Smart Meter which will be supplied free of charge by your Project Energy Supplier.

EV OWNERSHIP PROOF AND TELEMATICS

1. I have sent proof of my Electric Vehicle (EV) ownership, or lease agreement, or order confirmation.
2. I confirm to provide Telematics data from my Electric Vehicle as part of the Project. Your data will never be shared with a 3rd party.
3. I understand this will be a collected by either an API directly from the car manufacturer or via a small Telematics device that the Project will install in my EV free of charge. This will not invalidate your vehicle warranty.

PROJECT RESEARCH

1. I confirm that I will participate in associate research via the CrowdCharge smart charging app, and that I agree to my personal data, V2G charging data, and domestic electricity usage data to be used by CrowdCharge, and project partners, solely for the purposes of the Project.
2. I confirm that my data will be used in publicly available reports that will be submitted to Western Power Distribution (WPD). Your data will always be published in an anonymised format so you are unidentifiable.

Note: *Installations commenced in October 2020 and are currently scheduled to run through to May 2021; however all project hardware installations are dependent on the situation with the COVID-19 outbreak and Government guidance at the time. CrowdCharge will continue to provide updates through the projects COVID-19 policy document surrounding the Project and the Covid-19 outbreak.*

