

GreenFlux Smart Charging Tariff & Reward Terms of Participation

What are the Terms of Participation in the Electric Nation Smart Charging Reward?

1. The Electric Nation Smart Charging Reward is only available to participants in the Electric Nation Customer Trial
2. EV charging transactions on an Electric Nation supplied Smart Charger will be eligible for Reward credits/debits from the date participants are invited to use the new version of the GreenFlux App. The Reward value for a charging transaction is based on receiving regular meter values from the charger during a charging transaction. Where communications are lost for all or part of a charging transaction and meter values are not recorded then the Reward value for that transaction shall be £0.00.
3. The reward only applies to those Electric Nation trial participants who have had their charger put into smart charging mode. Trial participants whose charger communications have not worked satisfactorily and have not been put into smart charging mode will not be invited to join this part of the trial and will not be eligible for the reward.
4. The Reward does not replace any contractual relationship Electric Nation trial participants have with their Energy Supplier
5. To receive the Reward participants do not have to change energy supplier
6. To receive the reward participants do not need to notify their energy supplier about the Reward
7. The Reward does not imply any contractual arrangement to supply electricity to the participant by any of the collaboration partners or suppliers to the Electric Nation project
8. The Reward only relates to electricity consumed in charging an EV through an electric Nation supplied Smart Charger – as measured by the Smart Charger's internal meter
9. The project's records of EV charging transactions, as received through GreenFlux from each trial participants charger will be the true and final record of energy transactions on that charger. Lost transaction records (for any reason) will not count towards the Reward value.
10. Electric Nation's valuation of the Reward is final and indisputable. There is no appeal process for valuation of the Reward. Customer records/estimates of charging transactions will not be taken into account by the project.
11. All other household electricity consumption, including EV charging through other EV chargers (not Electric Nation supplied) will not (cannot) be measured by Electric Nation nor will it be eligible for the Reward
12. The Reward scheme will terminate when Electric Nation decide to terminate it, at the very latest at midnight on 31st December 2018.
13. Notice of termination of the Reward will be sent by email to all trial participants at least 1 week in advance of the date of termination of the Reward scheme
14. These Terms of Participation may be changed, participants will be notified of any changes.